



BusBeds - Terms and Conditions

Service: Ezra Event Services (EES's) will provide accommodation as described herein, at the event stipulated and confirmed on invoice. The accommodation consists of foam sofa beds/bunk beds within a double decker bus, utilising both the upper and lower decks. Smoking is not permitted within the BusBeds dormitory. EES's DO NOT provide tickets or otherwise guarantee admission or availability of tickets to the event stipulated. These must be purchased through relevant outlets as advised by the event concerned. The accommodation is available for the published public entry dates/times as advertised and advised by the relevant event and must be vacated by a time which will be advised on arrival.

Reservation enquiries received without full contact details including valid telephone number may not be processed.

In the event of inability to provide the service ie. cancellation of the festival/event then full refunds will be offered by EES's limited to the amount originally invoiced.

EES's uses a secure third-party server to manage your reservation and invoicing. Payments may be made on-line via PayPal (account not required) following instructions on your invoice. Some corporate SPAM filters may hinder our communication with you, ensure you use a suitable email address. Our payment terms are 7 days for full settlement. Reminders will be sent after 7 days and your reservation liable to be cancelled.

Data Protection Policy: Although our service is exempt from registration with the Data Protection Register, in accordance with the Data Protection Act 1998 we will follow their key principles in managing and holding your personal details for our own limited purposes, in order to provide our service to you.

Cooling Off Period: This service provided by EES's is excluded from conditions outlined by the Consumer Protection (Distance Selling) Regulations 2000. No guarantee of refund of monies paid to EES's is therefore made in the event of cancellation at any time after an invoice is settled. However, in an attempt to maintain productive customer relations, we will endeavour to evaluate any such situations on an individual basis.